

Policy

Subject: Satellite/Cable Policy

Policy Number: 2021-09

Effective Date: November 2, 2023

Approved by: NCHC Board of Directors

Reviewed by: NCHC General Manager

Purpose

To ensure tenants have access to various types of television and internet entertainment.
To ensure that the outward appearance of the building remains pleasing and that any installation of a satellite dish or cable is done by a qualified service dealer.

Policy

Northumberland County Housing Corporation (“NCHC”) tenants have two options for television services: satellite (as provided by: Shaw Direct (1-877-623-2439)) or cable.

Procedures

When tenants move into an apartment building or a townhouse, the wiring for cable or the satellite dish shall be provided. Should a tenant require any further wiring or adjustments for cable or satellite, the tenant should reference NCHC Policy 2021-17 Outside Contractors, Alterations, Repairs, Additions.

Tenants are responsible for contacting the local cable provider or certified satellite dish dealership in order to have their accounts set up. Tenant are responsible for paying their own costs for all costs for cable/internet.

Tenants who install their own satellite dish or other device will be advised to remove the satellite as per NCHC Policy 2021-17 Outside Contractors, Alterations, Repairs, Additions Policy.

Options available for cable vary by location. An updated listing of available cable options for tenants shall be provided upon a tenant moving in or can be obtained by contacting Housing Services.

Repealed Policy

#2008-09PM Satellite/Cable.

Legislative Authority

N/A